OCMEE DESIGN

OCMEE REFERRAL SOLUTION

When someone without a home leaves the hospital, where do they heal?

OUR CHALLENGE · CHALLENGE 1, REFERRAL INTAKE

"How might we help a coordinator say yes in minutes, so a patient doesn't leave the hospital for the street?"

OUR TEAM · OCMEE DESIGN

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Claude Impact Lab, Orange County · October 17, 2026 · for Illumination Health + Home

WHAT OCMEE REFERRAL SOLUTION DOES

Inbox

What needs review, split by fit, with the 2-hour clock

One-page review

Fit score, blockers, form vs chart, what's missing

Proof

Quote and page for every finding, original beside it

Decide and reply

Approve, ask, deny; reply drafted and signed, never sent

Decision record

Append-only; revisions need a reason

Status

Waiting on hospital, replied, accepted, arrived

Reports

Time to decision, overrides, missing documents

Intake

Upload, fax, email, folder, portal; PDF, Word, photos

Claude reads every page and checks IHH's own rules; a script verifies every quote. The coordinator decides.

CONCLUSION

The coordinator decides in minutes, with the proof on screen.

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IHH denials caught on its 11 real past referrals, run blind

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quotes found on the page they cite

Next

A pilot beside one coordinator, after IHH's approval and a HIPAA agreement

THANK YOU, CLAUDE IMPACT LAB

One day, one real problem, and Illumination Health + Home in the room to tell us what matters.
Thank you to Claude SoCal, the organizers and the IHH team.

Thank you

Try it · ocmee.github.io/ihh-referral-intake

Code · github.com/OcMee/ihh-referral-intake · MIT license

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